

Exceed Technologies Computer Service Agreement

Customer Name: _____

Address: _____

Home Phone: _____ Cell Phone: _____

Manufacturer: _____ Model No: _____

Serial No: _____

Computer Accessories Dropped Off:

CPU (tower, processor, etc.)	Laptop	Description of Problem:
Software: Please list all		
Other: Please list all		

Read/Sign Upon DROP-OFF

DROP OFF POLICY:

Exceed charges a software diagnostic fee of \$25 + tax or a hardware diagnostic fee of \$30 + tax for taking a look at your computer, determining the problem, and making a recommendation for repair.

Please see attached Repair Sheet and initial each service/services to be performed. If you give an Exceed employee verbal permission to proceed with the computer repair, then you will be charged the cost of each service/services to complete the repairs. This does not include any hardware/software purchases.

Should any hardware/software be required to fix your machine, you will be contacted and provided a quote. If you give verbal permission to an Exceed employee to order the hardware/software on your behalf, you are agreeing to pay for that item as quoted. Should you refuse to pay for any hardware/software after it has been ordered, Exceed has the right to hold your computer and all accessories until payment has been made in full for labor and hardware/software.

Exceed is not responsible for any computers/accessories left at the office more than 30 days and after such time they become the property of Exceed Technologies to sell or use at the company's discretion.

I have read and understand this policy.

Customer Signature: _____ Date: _____

To be signed when computer/accessories are dropped off

EARLY PICKUP POLICY: Upon signing this area, I agree to have Exceed Technologies stop repair and or testing on my PC. I agree to pickup my PC **AS IS** and can not hold Exceed Technologies, Inc liable for any problems after leaving the store located at 2605 Cleda Dr, Columbus, MS 39705. I also agree to pay for services provided prior to my termination of the repair.

X

Read/Sign Upon PICKUP

STATEMENT OF REPAIR:

I hereby acknowledge that Exceed Technologies, Inc. has resolved the above noted problem in an adequate manner. Upon affixing my signature below, I accept the computer as is with no written, verbal, or implied warranty. Due to the nature of computer problems, I understand that Exceed Technologies, Inc. cannot be held liable for any problems after leaving the store located at 2605 Cleda Dr, Columbus, MS 39705. I reserve the right to fully inspect the computer system in the presence of a service technician employed by Exceed Technologies, Inc. Likewise, I may also waive the inspection; upon which, I cannot hold Exceed Technologies, Inc. liable for any unsatisfactory work.

Customer Signature: _____ Date: _____

To be signed when payment is made and computer/accessories are picked up.

Receive Date: ____ / ____ / ____
Agent: _____

Release Date: _____
Agent: _____